

## TURN-AROUND POLICY



Rush Delivery (Invisible and Bonded Retainers ONLY)						
Day 0	Day 1	Day 2				
Receive case via Portal, Local Pickup, or UPS/USPS	Production	Shipping				

3 Day Turn Around (Retainers, Removables, Fixed, Bite Plates, and Digital Services)							
Day 0	Day 1	Day 2	Day 3	Day 4			
Receive case via Portal, Local Pickup, or UPS/USPS	Production	Production	Production	Shipping			

<sup>\*\*2</sup> week turn-around for laser sintered appliances\*\*

5 Day Turn Around (Class Correctors, Splints, Sleep Apnea, and Study Models							
Day 0	Day 1	Day 2	Day 3	Day 4	Day 5	Day 6	
Receive case via Portal, Local Pickup, or UPS/USPS	Production	Production	Production	Production	Production	Shipping	

[\*Does not include weekends.]

\*Day one starts after receiving all components (bands, models, wax bites, etc...) for the case. Rush Delivery is for Invisble and Bonded Retainers ONLY. Rush fees will be applied.

To ensure quality control, same day service will be limited to special circumstances and rush fees will be applied.

Call ahead for scheduling and approval.

**Please visit www.ups.com/maps** for maps illustrating the number of transit days for delivery via UPS ground services within the 50 states and Puerto Rico. Transit days are based on the 5-digit ZIP Code entered.

Please visit www.excelorthodontics.com for a local delivery calendar.